

This agreement (hereinafter referred to as "AGREEMENT") is entered into as of the 26th day of August, 2024 ("Effective Date"), by and between Total Medical Compliance (hereinafter referred to as "TMC") and the North Carolina Association of Free & Charitable Clinics (hereinafter referred to as "PARTNER") and the Members (hereinafter referred to as "MEMBERS").

TMC Obligations

TMC agrees to offer NCAFCC members discounted pricing as described below:

Prices below reflect discounted amounts for NCAFCC members. You simply identify yourself as a NCAFCC member to receive the discounted pricing. Total Medical Compliance (TMC) will honor this pricing each year that you retain their services.

Service options and prices:

- Full Service Option – gives you a TMC Consultant onsite; provides compliance manuals, inspections, staff training and support for questions.
- eCompliance Plus Option – Is a self-guided program, it includes staff training using TMC's Online Training Portal, compliance manuals, and provides support for questions.
- eCompliance Basic Option – Is a self-guided program, it includes staff training using TMC's Online Training Portal, and compliance manuals, but does NOT give you support for questions.

TMC Full Service On-Site Consulting

Pricing Bundles: Based on the number of practicing Physicians onsite at your clinic/organization.

- OSHA & HIPAA Bundle – 1 Physician Clinic \$2,495
- OSHA & HIPAA Bundle – 2 to 5 Physician Clinic \$2,775

OSHA Only Program Pricing:

- OSHA Only – 1 Physician Clinic \$1,225
- OSHA Only – 2 to 5 Physician Office \$1,380

Full Service On-Site Programs Include:

- TMC Consultant comes onsite to your clinic.
- One onsite Staff Training session for OSHA and/or HIPAA
 - The staff training portion for OSHA & HIPAA takes approximately 90 minutes.
 - 1.5 CE credits awarded for onsite training for both OSHA & HIPAA.
 - 1.0 CE credit awarded for onsite training for OSHA (or) HIPAA

- OSHA and/or HIPAA employee online training is available for employees who missed the onsite training or for new employee(s) coming onboard during your service year.
- Includes 1 set of TMC OSHA and/or 1 TMC HIPAA compliance manuals.
- OSHA Program –
 - Consultant will conduct facility audit of your main clinic location.
 - Provide you with electronic summary report of findings from the inspection.
 - Consultant will work with the clinic's OSHA compliance officer to fill out & review new TMC OSHA manual and assist them in understanding their role and responsibilities.

Full Service On-Site Programs continued:

- HIPAA Program –
 - Consultant will assist your HIPAA compliance officer with the completion of the Security Risk Analysis at the main location.
 - Consultant works with your clinic's HIPAA compliance officer to fill out & review your new TMC HIPAA manual, and assist them in understanding their role & responsibilities.
- In addition to onsite assistance with your compliance officers TMC offers recorded officer webinars to assist them even further or if your clinic changes compliance officers.
 - Recorded officer webinars are available online 24/7 with unlimited viewing on TMC's website.
- Access to TMC website Client Portal gives you access to the OSHA and/or HIPAA electronic forms.
- **Customer Support is included** with this option for OSHA and/or HIPAA questions from TMC's Client Services Support Team, M-F 8am to 5pm EST.

Self-Guided eCompliance Programs

TMC eCompliance Plus Package

OSHA eCompliance Plus	\$1,000
HIPAA eCompliance Plus	\$1,150
OSHA & HIPAA Plus Package	\$1,815

Plus Includes:

- This program is a self-guided online program with a Support Feature from TMC's Client Services Support Team.
- Includes OSHA and/or HIPAA Online Training for 50 employees
 - Additional seats for online training with this program will be \$6/per person.
 - CE credits are awarded for the compliance online training.
- Recorded compliance officer webinars to assist your compliance officers.
 - Recorded officer webinars are available online 24/7 with unlimited viewing on the TMC website.
- Includes 1 TMC OSHA compliance manual and/or 1 TMC HIPAA compliance manual.
- Access to TMC website (Client Portal), access to electronic forms.
- **Customer Support is included** with this option for OSHA and/or HIPAA questions from TMC's Client Services Support Team (M-F 8am to 5pm EST).

- No Consultant comes onsite.
- You can purchase directly from the TMC Online Store, see the link below.
 - [TMC eCompliance Plus Package Option](#)

Self-Guided eCompliance Programs continued:

TMC eCompliance Basic Package

OSHA eCompliance Basic	\$600
HIPAA eCompliance Basic	\$665
OSHA & HIPAA Basic Package	\$1,265

Basic Includes:

- A self-guided online program with **no** Support Feature from TMC Client Services Support Team for OSHA &/or HIPAA questions.
- Includes OSHA and/or HIPAA Online Training for 50 employees.
 - Additional seats for online training with this program will be \$6/per person.
 - CE credits are awarded for online training.
- Recorded compliance officer webinars to assist your compliance officers.
 - Recorded officer webinars are available online 24/7 with unlimited viewing on TMC's website.
- Includes 1 TMC OSHA compliance manual and/or 1 TMC HIPAA compliance manual.
- Access to TMC website (Client Portal), access to electronic forms.
- **No Customer Support** is included with this program for OSHA and/or HIPAA questions.
 - No Consultant comes onsite.
- You can purchase directly from the TMC Online Store, see the link below.
 - [TMC eCompliance Basic Package Option](#)

Partner Obligations

Partner agrees to offer TMC partner benefits as described below:

The parties may decide to collaborate on one or more public announcements of their partnership, the content of which will be approved by both Parties prior to distribution. The Parties may distribute such announcements to their networks and database of contracts, as well as through any formal press release distribution channels they may work with. Both the MEMBERS and TMC may also promote their partnership individually.

- A. Incorporate the availability of the partnership in its materials and meetings, on its website, brochures and presentations, etc. to make current and future MEMBERS aware of TMC's services.
- B. Allow for a representative of TMC to join a call, meeting, or webinar where all MEMBERS would be made aware of TMC's services and allowed to ask questions about this partnership.
- C. Design and send out a dedicated email to current MEMBERS to alert them to the availability of TMC services.
- D. Get approval from TMC for any PARTNER marketing materials containing TMC content, offering descriptions, pricing and plan information, etc. prior to distribution.
- E. Get written, advanced approval to use TMC's logos or branding in any context.

William Fivck
Signature of Authorized TMC Representative

9/10/24
Date

April Cook, CEO
Signature of Authorized NCAFCC Representative

8/26/24
Date