



North Carolina Association of Free & Charitable Clinics

Medical | Pharmacy | Dental | Social Services

2023 NCAFCC ANNUAL SURVEY MAJOR FINDINGS

- **Patient Volume:**
 - The total number of patients served = 75,814 (**67 members reported**)
 - The total number of patient provider visits = 200,108 – includes medical, behavioral/mental health & dental visits (**59 members reported**)
- **Number of Volunteers: (63 members reported)**
 - Total number of volunteers = 10,655
 - Total number of hours volunteers worked = 183,057 hours
- **Value of Services (63 members reported)**
 - Total Value of Services to Community-At-Large (Patients & others in the community) = \$364,214,235
 - Of the total value, 57 members reported providing prescription medications at a value of \$186,312,023
 - Value of Services per Patient = \$3,940.18
 - For every \$1 spent, \$5.57 in healthcare services were provided.
 - Estimated hospital emergency department diversion savings were \$372,625,810***
- **Diabetes: Hemoglobin A1c Poor Control: (52 members reported, *n = 7,268)**
 - 25.2% of diabetic patients most recent A1c level was > 9% or no A1c test was performed during the year.
**2023 NC HRSA reported 26.74% of diabetic patients with A1c level > 9% or no A1c test was performed during the year.
- **Controlling High Blood Pressure: (52 members reported, *n = 10,890)**
 - 62.6% of patients with a diagnosis of hypertension, last blood pressure measurement was < 140/90.
**2023 NC HRSA reported, 66.02% of patients with diagnosis of hypertension, last blood pressure measurement was < 140/90.

*n = number of patients measured

**US Dept. of Health & Human Services – Human Resources & Services Administration (HRSA) <https://www.hrsa.gov/>. Community Health Centers (Federally Qualified Health Centers) track a variety of information, including patient demographics, services provided, staffing, clinical indicators, utilization rates, costs, and revenues.

**2023 NC HRSA Program Data <https://data.hrsa.gov/tools/data-reporting/program-data/state/NC>

*** <https://www.shepscenter.unc.edu/data/nc-hospital-discharge-data/descriptive-statistics/>.