



# Wake Smiles

## **Mission:**

To improve lives of under-resourced adults in Wake County through better oral health.

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Dear Volunteer Doctor:

On behalf of WS board of directors, we thank you for your compassion, service, and taking time out of your busy schedule to give back to our community.

WS is a nonprofit volunteer clinic solely dependent on private donations without any funding from federal government. Each Patient is responsible for \$40 visit fee and sometimes this is covered by the referring safety net. We take referrals from Alliance Medical Ministry, Mariam Clinic, Neighbor Health, Urban Ministries Open Door Clinic and various organizations that are helping community members in recovery.

Many of our patients suffer from high caries index, addiction, uncontrolled chronic systemic diseases, financial issues, and homelessness. For these reasons, we would like to kindly ask you to provide the highest level of care with the limited resources we have in our clinic.

Our Protocols Include:

- Provide oral cancer screening for every patient (limited/comprehensive exams)
- Do not prescribe narcotics for patients
- Update medical history at every appointment
- Reinforce documenting BP/ blood glucose level / A1c with volunteers and assistants as they have been instructed
- Discuss tx plan, oral hygiene, and nutrition with patients (education is an integral part of our care)
- Studies have shown amalgam lasts longer than composite in patients with high caries index. Please consider using amalgam in posterior teeth vs. composite (copy of study available upon request)
- Consider dictating your progress notes to volunteers to type (some have no experience, some are more experienced)- or complete your progress notes before leaving
- For extractions a consent form needs to be completed and signed by you, assistant and the patient- Please make sure we have an updated radiograph of the tooth/teeth
- Prescriptions written before 8 pm can be filled by Urban Ministries Open Door Clinic as they fill prescriptions at no charge for all our patients.

If there are items we don't have in clinic, please consider donating or add to our wish list in sterilization for us to ask our donors.

We are open to suggestions to help with our clinic running more smoothly and professionally. Feel free to send these suggestions to [info@wakesmiles.org](mailto:info@wakesmiles.org).

Many Thanks for being our Partner in Care,

Wake Smiles Board of Directors