



2022 Annual Report

HEALTHY NEIGHBORS



North Carolina Association
of Free & Charitable Clinics

Medical | Pharmacy | Dental | Social Services



April Cook
Chief Executive Officer

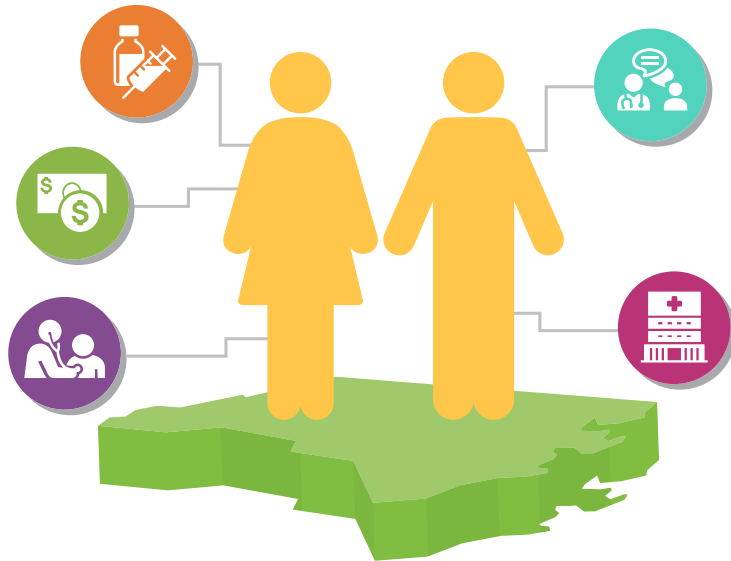
Letter from the CEO

North Carolina's free and charitable clinics have weathered unprecedented change and challenges over the past three years. We pivoted to meet the needs of our uninsured and underserved neighbors in communities across North Carolina throughout the pandemic. Today, as a statewide network of 70 clinics strong, we continue to reinvent ourselves in pursuit of our mission of providing access to health care for all North Carolinians regardless of ability to pay. It's energizing to look around the state and see our members building new dental clinics, expanding behavioral health services, adding mobile medical and dental units to expand our reach, and spearheading community health hubs that will bring medical, dental and social services under one roof. Clinics are also expanding their capacity to provide basic primary care to serve the estimated 700,000 residents of North Carolina who will remain ineligible for Medicaid post-expansion and continue to need the medical home our clinics provide.

None of these initiatives are possible without the support of the many partners who care about enhancing community health throughout North Carolina - the hospitals, community organizations, foundations, colleges and universities, public health leaders and advocates and elected officials at all levels. Indeed, as we confer with members about strategic priorities, the need to grow partnerships and expand collaboration with existing and new partners is one on which we are absolutely aligned. Our clinics serve more than 80,000 uninsured and underserved North Carolinians, providing quality, cost-effective care that improves our patients' health and quality of life. But so many more need help. The North Carolina Association of Free and Charitable Clinics is proud to share highlights of our clinics' remarkable work in this Annual Report. Thanks to all of you - our members and partners - who are truly the change makers for our state's most vulnerable residents.

Together,

we're making a difference.



2022 STATEWIDE IMPACT

80,000+

Total number of patients served

\$1=\$5.42

For every dollar invested, \$5.42 in health-care services were provided

\$347,300,000+

Total value of services provided

\$189,400,000+

Value of prescription medications provided

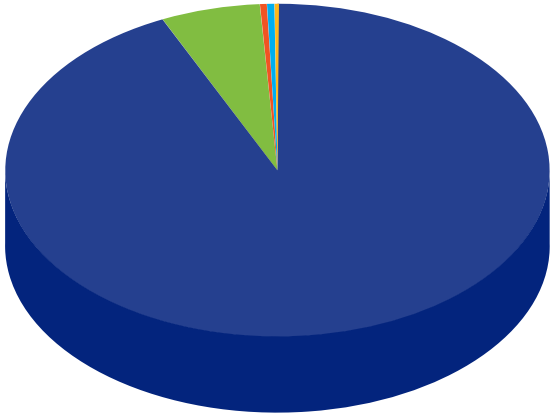
199,700+

Total number of patient provider visits

\$358,400,000+

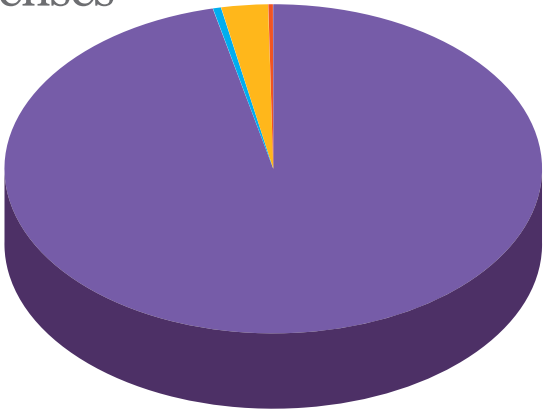
Estimated hospital emergency department diversion savings

Support and Revenue



- Government Grants | \$ 10,500,000 | 93.08%
- Foundation Grants | \$ 666,300 | 5.9%
- Memberships | \$ 46,623 | 0.41%
- Donations | \$ 49,681 | 0.44%
- Conference Income | \$ 19,938 | 0.17%

Expenses



- Program services | \$ 9,796,211 | 96.4%
- Fundraising | \$ 52,324 | 0.5%
- General and administrative | \$ 285,641 | 2.8%
- Training, education and TA | \$ 30,518 | 0.3%

Meet Linda

“This place gave me hope.
This place gave me strength” – *Linda*

› Linda first met her Alliance Medical Ministry (AMM) health-care team in 2021, when she lost her health insurance and access to primary care due to being laid off from her job. She came to Dr. Thakur after multiple emergency room visits and several hospital stays with pain and previously undiagnosed anemia due to uterine fibroids. At AMM, she was able to receive the lifesaving, long-term healthcare monitoring and treatment that primary care provides.

“And from that point on, I started getting the care that I needed, consistently,” said Linda.

Through primary care, referrals, wellness classes and mental health counseling from AMM, Linda has been able to maintain her health and focus on a new career in phlebotomy.

“I was so discouraged when I started coming here, but this place gave me hope. This place gave me strength,” Linda said.



How NCAFCC Members Make a Difference

1 Patient Care

Offering primary care to our uninsured and underserved neighbors is the mission of free and charitable clinics. Through the clinics, individuals with chronic diseases, such as diabetes and hypertension, receive life saving care from both dedicated volunteers and paid health care professionals.

2 Medication Assistance

Patients receiving treatment often require essential and expensive medications to control their diabetes, hypertension and other illnesses. Many clinics provide free medications to their patients, resulting in healthier and more productive members of the community.



Advocacy

Through advocacy, the Association and member clinics create awareness of their work to improve the lives of the uninsured and underserved. Working alongside community civic leaders and local and state officials, we save the health care system millions of dollars, and improve the quality of life of our neighbors.

Increased Access to Care

Increasing access to skilled medical providers and related services is a key role of free and charitable clinics. Every clinic site is an oasis of relief for patients who have no place to turn other than costly emergency rooms for desperately needed health-care services.

Meeting Needs

Providing health care, dental care and medicines are what free and charitable clinics do every day. When other health-related needs surface during a clinic visit, our clinics also provide patient education and collaborate with other community agencies to be sure the needs of the whole person are being met.



North Carolina Association of Free & Charitable Clinics

Medical | Pharmacy | Dental | Social Services

OUR MISSION

Support and advocate for our member organizations to provide health care for the uninsured and underserved of North Carolina.

Join Us

to make a difference in the communities we call home.

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